



Protecting the health and safety of all of our residents is our top priority, and out of an abundance of caution and in accordance with the Tennessee Department of Health guidance, we are continuing to work in partnership with the Tennessee Department of Health to test all employees of our facility for COVID-19 weekly.

I can assure you that our facility is taking all necessary precautions to protect our patients from COVID-19, including:

- Limiting entry points to the facility;
- Requiring everyone entering the facility to be screened for fever and other symptoms of COVID-19, per CDC guidelines;
- Monitoring all residents for symptoms of COVID-19;
- Testing all new residents prior to admission;
- Testing all staff members every week;
- Requiring all of our staff members to wear masks; and
- Moving to a strict zero-visitation protocol.

We will continue to provide exceptional care to every resident and maintain an open line of communication with you.

To facilitate that communication, we will be sharing a recorded update that you can easily access by calling 931-968-2127. This recording will be posted on Fridays of each week.

Should you have any questions about any of the information shared here, please feel free to call our social worker, Natalie Neel at 931-967-8392, and she'll be happy to help.

We understand that this is a difficult time, and we will continue to provide you with updates as they become available. Your resident's safety and wellbeing is our top priority.

Most Sincerely,

John K. Lavender
Administrator